

**Recommended Answerphone Message for Practitioners
on the EDC Rota**

This is <<**NAME OF DENTAL PRACTICE**>> dental surgery <<**ADDRESS**>>. The surgery is now closed and will reopen at <<**TIME**>> on <<**DATE**>>.

If you have a serious dental emergency such as trauma arising from a force outside the mouth, uncontrolled bleeding following extraction, swelling that is causing difficulty breathing or swallowing or eye closure, severe dental pain not controlled by over-the-counter pain relief medication, you may phone the designated patient phone line which operates from 8am to 12 noon on Saturdays, Sundays and recognised public holidays only. The telephone number is **028 2566 3510**.

This phone service will provide advice on your dental emergency, and if deemed clinically necessary, you may be allocated an appointment at an Emergency Dental Clinic.

Patients should attend their local Accident and Emergency Department in the event of a severe dental swelling affecting their airway. If you calling after 12 noon and are experiencing uncontrolled bleeding or have had a tooth knocked out you should also attend your local Accident and Emergency Department.

For all other enquiries, please leave a message, which will be dealt with when the practice reopens.

Thank you